




# July 1 Changes to ERDC for Partners

	What's Staying the Same on July 1?	What's Changing on July 1?
 <p><b>Processes &amp; Policies</b></p>	<ul style="list-style-type: none"> <li>• <b>Families will still go to one.Oregon.gov, call the ONE Customer Service Center at 1-800-975-6999, or visit their local ODHS office to apply for child care benefits</b></li> <li>• The process for providers to submit billing forms to DPU and receive payment from ODHS will stay the same</li> <li>• Child care provider licensing process will stay the same</li> <li>• Background checks will still be performed by the Central Background Registry at DELC (since Sept. 2022)</li> </ul>	<ul style="list-style-type: none"> <li>• <b>New policies will allow families to receive cash and child care assistance at the same time</b>, and there will be less reasons ERDC cases can close</li> <li>• DELC will be in charge of making changes to the ERDC program</li> <li>• More opportunities for partners to engage earlier in DELC's process to make changes to policy and rules, ERDC rules will be in <a href="#">OAR Division 175 of Chapter 414</a></li> </ul>
 <p><b>Connection Points</b></p>	<ul style="list-style-type: none"> <li>• <b>Partners will connect with ERDC and other DELC staff using existing meetings</b> like the Provider Information Sessions, biweekly Advocate Calls, and Early Learning Equity Committee meetings</li> <li>• ERDC and other DELC staff will continue attending partner meetings like Self-Sufficiency Programs, Early Learning Hub, and CCR&amp;R monthly meetings</li> </ul>	<ul style="list-style-type: none"> <li>• <b>ERDC emails will change to end with @delc.Oregon.gov</b> – don't worry, all emails sent to old addresses will forward until 2024! <i>This includes ERDC staff, the child care policy box, and DPU email boxes</i></li> </ul>
 <p><b>Systems, Tools, &amp; Resources</b></p>	<ul style="list-style-type: none"> <li>• The Oregon Programs Eligibility Notebook (OPEN) will still be available on the ODHS website</li> <li>• Partners may continue to work with DELC staff using their existing collaboration tools, like Google documents</li> </ul>	<ul style="list-style-type: none"> <li>• <b>ERDC will be added to the DELC website</b>, with a list of online forms and resources including the ERDC Child Care Provider Guide and a new "Quick Tips for Families" document</li> <li>• <b>New logo and branding across DELC materials</b> – partners will be asked to rebrand materials that refer to ELD</li> <li>• New DELC website will have information on DELC's programs and services – ELD website links will automatically redirect</li> </ul>