HEALTH AND SAFETY GUIDANCE
for Family, Friend, and Neighbor license exempt approved
ODHS child care providers providing child care during COVID-19

This guidance is a joint effort by Oregon Department of Human Services (ODHS) and
Early Learning Division (ELD), Oregon Department of Education

INTRODUCTION

The Health and Safety Guidance is for Family, Friend, and Neighbor (FFN) license exempt child care
providers who are caring for families receiving child care subsidy during the COVID-19 pandemic. The
purpose of this Guidance is to provide information and best practices to help lower the risk of spreading
COVID-19 in your child care home. These are recommendations and are not mandatory, unless noted.

Safe child care is important in supporting families during the COVID-19 state of emergency. You can
learn more about the COVID-19 pandemic in Oregon by visiting:

https://govstatus.egov.com/or-covid-19

SPREAD OF COVID-19

According to the World Health Organization, COVID-19 spreads in the following ways:

- From person to person, mainly by droplet and contact transmission.
- Carried in droplets from the mouth or nose when an infected person speaks, coughs, sings, or
  sneezes.
- A person who touches a surface or object that has the virus on it, then touches their eyes, nose
  or mouth before they clean their hands can also become infected.

Also, an infected person can transmit the virus to others 2 days before symptoms start and early in the
course of the illness.

For more information about COVID-19, visit:
https://www.who.int/news-room/q-a-detail/q-a-how-is-covid-19-transmitted_and
RESPONDING TO POSSIBLE OR CONFIRMED CASES OF COVID-19

1. Have a plan for a case of COVID-19 and the possible closure of your child care home. You will need to follow the direction of your local Public Health Authority.

2. You should not allow children or adults in your home if they show COVID-19 symptoms. Below are common COVID-19 symptoms:

   The person has had new loss of taste or smell, a fever, unusual cough, or shortness of breath in the last 10 days.
   - "Unusual cough" means out of the ordinary for this person (e.g., not asthma or allergies).
   - Fever means 100.4° Fahrenheit or more, without using fever-reducing medication (like Tylenol).

   The person should stay away from your home for 10 days after onset of symptoms and 24 hours after both fever and cough resolve, without the use of a fever reducing medication.

   If a person develops these symptoms while already at your home, send them home as soon as possible. Try to keep them separate from others—while still supervising them—until they can leave.
   - If the person tests negative for COVID-19, they can return 24 hours after resolution of cough and fever (without the use of fever-reducing medication).
   - As long as they have not had a positive test, the person can return to care if they are advised by a doctor or medical professional to do so.

3. You should not allow children or adults in your home if they have been exposed to a COVID-19 case.

   This means the person has been exposed to someone with a current presumptive or positive case of COVID-19.
   - "Exposure" means close contact (less than six feet) for longer than 15 minutes, in a 24 hour period, with a COVID-19 case.
   - "Presumptive case" means a person who was exposed to a positive COVID-19 case and developed symptoms but didn’t get tested.
   - Contact your local Public Health Authority and follow their directions. Find your local Public Health Authority at https://www.oregon.gov/oha/PH/ProviderPartnerResources/LocalHealthDepartmentResources/Pages/lhd.aspx
   - The exposed person should quarantine for 10 days, starting from the last time they had contact with the person with the COVID-19 case.
• Quarantine for 10 days is recommended, however the quarantine could be shortened to 7 days if:
  o The person takes a test between days 5 and 7 of their quarantine period AND
  o The person is asymptomatic AND
  o The tests come back negative.

• If a person learns they have been exposed to COVID-19 when they are already in your child care home, send them home as soon as possible. Try to keep them separate from others—while still supervising them—until they can leave.

4. **Requirement:** Providers must immediately notify the local Public Health Authority if they have been exposed to, infected with, show symptoms of, or are self-isolating or in quarantine due to COVID-19.

  • In addition to your local Public Health Authority, you are strongly encouraged to contact DPU at: 1-800-699-9074 or dpu.providerreporting@dhsoha.state.or.us. Reporting this to DPU does not replace the requirement to report to your local Public Health Authority.

  • You will need to let DPU know the following:
    − Your provider name,
    − ODHS provider number,
    − If you have already contacted your local Public Health Authority,
    − If you have contacted all families in care and others you may have been in contact with, and
    − The date your child care site closed and when you plan on reopening.

  • Providers do not lose subsidy payments due to having a COVID-19 case or closing due to COVID-19. Temporary changes have been implemented to help providers and families, and you can view these changes at https://www.oregon.gov/dhs/ASSISTANCE/CHILD-CARE/Pages/ERDC-COVID19-Emergency.aspx

  • ODHS can help connect you and your families to services and benefits.

5. Communicate about the confirmed case (with help from your local Public Health Authority) with all families and other individuals who have been in your home in the past 14 days. This helps with contract tracing, which helps control the spread of COVID-19 in your community.

GUIDANCE/RECOMMENDATIONS

1. Drop-off and Pick-up

- Have parents drop-off or pick-up their children outside, if weather permits.
- Have parents wear a face covering.
- Have parents keep at least six (6) feet apart from others when not physically handing off the child to or from you.
- Have children wash their hands or use hand sanitizer right away when they enter.

If you use hand sanitizer, it should be between 60%-95% alcohol. Always supervise children when using hand sanitizer and store it out of children’s reach.

You should complete the sign-in and sign-out of children. That way, the parent is not touching the pen or paper, and potentially spreading virus.

Talk with families about those at higher risk of contracting COVID-19 and discourage those at higher risk from serving as the designated person for drop-off or pick-up. People with serious underlying medical conditions are more at risk for severe illness from COVID-19. Learn more at https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-with-medical-conditions.html

2. Daily Health Check

Check the health of any child or other person (parent, maintenance, etc.) coming into your home. Here are some questions to ask:

- Do they have a fever (100.4° F or higher)? Or, take their temperature. If they have a fever, they should be sent home.
- Have they been exposed to a person with a positive or presumptive COVID-19 case in the past 14 days? If yes, they should not come into your home and they should quarantine for 10 days from the date they had last contact with the COVID-19 case.
- Does the person have a new loss of taste or smell, unusual cough, shortness of breath, or a fever? If yes, the person should not come into your home. They should stay away for 10 days, and 24 hours without symptoms. For fever only: (without cough or shortness of breath), they may return if they see a medical professional or doctor who says it is not COVID-19. You may ask for a doctor’s note.

*Remember: The illnesses you would be looking for during normal (non-COVID) times will continue to show up. Know when to send a child home, such as for symptoms of diarrhea, vomiting, headache with a stiff neck, “pink eye,” rash, etc. Then, the child may return 24 hours after symptoms resolve (48 hours for vomiting or diarrhea), or with approval from a medical professional.
3. **Family Communication**

Inform families of these recommendations for operating during COVID-19, and how your child care home is operating differently during this time.

Communicate your requirements for families, including drop-off and pick-up procedures. You are encouraged to limit people coming into your home, even parents.

- Physical distancing is one of the most effective strategies for helping to reduce the spread of COVID-19. It is not always possible to maintain physical distance while providing child care. It is suggested to limit physical contact when possible, to use face coverings, to maintain stable groups of adults and children, and to practice frequent handwashing, cleaning, and sanitation.

- Always allow family members to enter your home if they are concerned for the health or safety of their child.

- Allow parents who are breastfeeding or whose children have special feeding needs to come into the child care home to feed their child. Give them an appropriate space where other children are not present. Clean and sanitize that area between visits.

4. **Face Covering Recommendations**

Face coverings give significant protection and are the best way to prevent someone who has COVID-19 from spreading it to others. Face coverings come in three forms: cloth face coverings, plastic face shields, and medical-grade face masks. Cloth face coverings have the advantage of creating a near-complete seal on sides of the face. Recently, Oregon Health Authority has recommended against plastic face shields, except when necessary for people who are hard of hearing/deaf, and for those who communicate with them.

Note: Face coverings, face shields, and face masks are not safe for children younger than two, or children who cannot take it off by themselves. They may not be practical for preschool-aged children or for some children with developmental delays and disabilities.

- It is recommended that you and any visitors wear a face covering when in the child care area. Wearing a cloth face covering, mask, or plastic face shield is one of the key ways to reduce the spread of the virus. Here are the CDC guidelines for face coverings: [https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html](https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html).

  - Consider having children over the age of two wear a face covering. Children should not wear a face covering if they:
    - are under age 2, or
    - are sleeping/laying down to sleep, or
    - cannot remove the face covering by themselves.
5. **Handwashing**

Washing hands frequently is an important way to reduce the spread of COVID-19, and many other germs and diseases, too.

You and the children should wash hands frequently. Wash for at least 20 seconds with soap and water.

Hand sanitizer can be used instead for some situations but is not a good substitute when working with food (preparing, serving a child, or eating), after changing diapers, or after using the toilet. When you use hand sanitizer:

- It should be 60-95% alcohol.
- Children must be supervised when using, and it must be stored out of reach of children when not in use.

6. **Food and Nutrition**

Wash hands before and after you eat, and when assisting children with eating.

If you have family-style meals, you should serve everyone, do not have the children serve themselves.

If space allows, consider providing six (6) feet of physical distancing between children during meals.

7. **Clean, Sanitize, and Disinfect**

Remember: you must follow any requirements under the rules for ODHS child care provider health and safety requirements. Cleaning, sanitation, and disinfection are important tools to reduce the spread of COVID-19. While person-to-person interaction is the main way COVID-19 is spreading, the virus can also spread via contaminated surfaces. When a healthy person touches a surface contaminated with COVID-19 and then touches their face, eyes, or mouth, they risk getting infected. More frequent and thorough cleaning will help reduce the chance of spreading COVID-19.

- The differences between “clean” and “sanitize” and “disinfect”
  - **Cleaning** removes dirt, grime, and germs. Cleaning works by using soap or detergent and water to physically remove those things from surfaces. This process does not kill germs, but by removing them, it lowers their numbers and the risk of spreading infection. Cleaning also makes sanitizing and disinfecting more effective.
  - **Sanitizing** lowers the number of germs to a safe level, as judged by public health standards.
  - **Disinfecting** kills germs on surfaces or objects.

For more information and the latest updates, visit

Questions?
Email ODHS at customerservice.dpu@dhsoha.state.or.us or ELD at ProviderContact@state.or.us.
If you need accommodations with any section, please email ProviderContact@state.or.us or call 1-800-556-6616.