

October 16, 2020



Oregon Department of Human Services (ODHS)

Wildfire Closure Policy

Dear Parents and Providers:

The child care absent day policy is being temporarily expanded to allow providers to charge for wildfire-related closures. These are temporary closures of a child care location in a level 1, 2 or 3 evacuation zone or due to unhealthy air quality. Unhealthy air quality an Air Quality Index (AQI) reading of 101 or higher.

Providers may bill ODHS for days a child was expected to be in care but unable to attend due to a wildfire-related closure in September, October and November 2020. Providers who have closed permanently due to the wildfires may bill for closures through September 2020 only.

What this means for parents: Providers may bill for days their child care was closed. You may see these hours on your child care billing forms or your payment receipts when your child was scheduled to be in care, even though your child did not attend.

What this means for providers: You may include Oregon wildfire-related closure hours on your ODHS billings for closures in September, October and November 2020. Make sure to mark these closure days on your attendance logs and to only bill for the days a child was scheduled to be in care. If you already submitted your September billing forms and need a payment adjustment, contact the Direct Pay Unit (DPU).

Call DPU at 1-800-699-9074 or email Customerservice.DPU@dhsosha.state.or.us

Thank you,

ODHS Child Care Policy