



September 25, 2020

FIRST\_NAME LAST\_NAME  
ADDRESS  
CITY, STATE ZIP

Child Care Providers:

The work you do caring for the children of Oregon families is appreciated. We want you to know we understand this year has been filled with challenges, and your ability to continue providing child care has not gone unnoticed.

Child care is more important than ever as many of children may be going to classes via distance learning this fall.

- If you are providing child care to students doing their schooling through distance learning, including remote, virtual or online school work, you can bill the Oregon Department of Human Services (ODHS).
- Families may also choose to use child care if their child is not going to in-person schooling due to COVID-19 medical or health reasons.
- As a provider, you can bill ODHS for helping children with distance learning. For example, you may help a child log in online, contact a teacher, develop schedules to support a child's distance learning and assist with completion of school work. You may not bill when you provide educational services, such as tutoring or instruction or for the cost of tuition; you may only bill for hours of child care provided.
- If you choose to increase your rates based on providing educational instruction, you will need to bill the family who would be responsible for that cost.

You can view ODHS child care rates online at:

<https://www.oregon.gov/dhs/assistance/child-care/pages/rates.aspx>.

If you need more information or have questions, please reach out to:

- **Child care assistance:** contact your local ODHS office
- **Child care payments:** call the Direct Pay Unit at 1-800-699-9074, Monday through Friday, 8:30 a.m. to 4:30 p.m.
- **General questions:** [customerservice.dpu@dhsosha.state.or.us](mailto:customerservice.dpu@dhsosha.state.or.us)

Thank you,

Oregon Department of Human Services Child Care Policy