

Early Learning Council Child Care Safety Portal Ad Hoc Committee Report: June 2019

Committee Charge: Advise the Early Learning Council on the issues, challenges, and expectations related to providing accurate, timely, and relevant information to parents via the Child Care Safety Portal. This includes, but is not limited to, the federal requirements for posting information in accordance with the Child Care Development Fund (CCDF).

Specifically, the Committee is charged with delivering recommendations to the Early Learning Council related to the breadth and depth of information in the portal, how the information is represented, and other considerations for what information is available via the Child Care Safety Portal (CCSP). These recommendations will be delivered no later than November 1, 2019.

The following background materials were provided:

- OCC Glossary of Terms
- Oregon Licensed Child Care Overview: License Types and Care Availability
- Facts about Findings
- Lifecycle of a Complaint
- Sample Findings Letter
- OCC Complaint Data and Definitions
 - Complaint Allegation Findings by Type: 2018
 - Complaint Allegation Findings by Type Over Time: 2008 to June 11, 2019
- Initial Recommendations with Pros and Cons
- National Association for Regulatory Administration (NARA) Guidance
- State Comparison of the Length of Time Licensing History is Available Online
- Office of Child Care Key Changes in Practice Related to Reliability of Licensing Information
- Portal Example: Three-Year History
- Portal Example: Ten-Year History
- Initial Recommendations with Pros and Cons
- History and Current Process of OCC Posting of Provider Responses
- Sample Handwritten Provider Response
- Sample Typed Provider Response
- Initial Recommendations with Pros and Cons

Report Summary:

The Child Care Safety Portal Ad Hoc Committee of the Early Learning Council met on June 25, 2019 from 3:00 to 5:30 pm. The purpose of the meeting was to consider three questions related to the posting of information about licensed child care facilities on the Child Care Safety Portal and to develop recommendations for each. The three questions were:

1. Should the portal display licensed care complaints found invalid or unable to substantiate?
2. How many years of a licensed facility's history should be represented on the portal?
3. Should the Office of Child Care provide guidelines to child care providers regarding provider responses?

Prior to the meeting, the Office of Child Care (OCC) forwarded the Committee members a set of documents that provided (a) background information on each of the three questions and (b) OCC staff recommendations for each of the three questions along with pros and cons of the recommendations. This was in response to a request by the Committee at the May 2019 meeting that OCC provide staff recommendations going forward.

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Discussion Outcomes:

There was initial agreement across the four groups on the recommendations for the second and third questions.

- The agreed upon recommendation for the second question was to display monitoring and inspection reports and valid violation findings in the portal for the past three years plus the current year, then increase to and remain at five years of information plus the current year. There was also an addition to the recommendation by one group to consider displaying serious violations for ten years.
- The agreed upon recommendation for the third question was to give providers guidelines for submitting a Provider Response to a finding.

However, the Committee was split and did not have initial agreement on the recommendation for the first question with regards to removing unable to substantiate findings from the Portal.

- The Committee advised the OCC to gather additional clarification from the federal Office of Child Care regarding what, if any, are the CCDF requirements for making available information for complaint visits that do not result in a valid finding. And to use this information to further clarify this portion of question one's recommendation.
- The Committee did agree with the recommendation to continue excluding invalid findings from the Portal.

Staffed by: Dawn Taylor (ELD), Heidi McGowan (East Consulting and Associates), Angela Rodriguez (ELD), Jason Sloan (ELD), Abby Strom (ELD), Kristyn Keefer (ELD), and Jay Messenger (ELD).

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ELC Ad Hoc Child Care Safety Portal Committee Attendance 6/25/2019

Committee Participants (in alphabetical order by last name)	Perspective or Area of Expertise	Attendance
Kevin Barton	District Attorney	In Person
Representative Daniel Bonham	Legislator	Not Present
Martha Brooks, State Director	Fight Crime Invest in Kids Oregon	Not Present
Nova Connolly	Child Care Provider	In Person
Stephanie Fortner	Parent	In Person
Senator Sara Gelser	Legislator	Not Present
Regan Gray, Child Care Policy Advisor at Family Forward	Parent Advocacy Organization	Virtual
Renee Holmes	Child Care Provider	In Person
Meg Kirschnick	AFSCME Representative Back-Up	Not Present
Representative John Lively	Legislator	Not Present
Andrea Le	Parent	In Person
Deena Loughary, DHS Child Safety Manager	DHS Child Welfare – Field Staff	Not Present
Lisa Matos, Environmental Health Specialist at Multnomah County Health Department	Local Registered Environmental Health Specialist/Supervisor	Virtual
Sue Miller, Chair	Early Learning Council	In Person
Jerry Moore, Police Chief	Local Police Chief	In Person
Veronica Ochoa	Parent	In Person
Eva Rippeteau	AFSCME Representative	Not Present
Jakelinne Salgado, Care Provider Organizer, SEIU Local 503	SEIU Representative	Not Present
Kara Tachikawa	Child Care Provider	Virtual
Shannon Vandehey, CCR&R Director for Marion, Polk, and Yamhill counties	Child Care Resource and Referral Organization	In Person
Bobbie Weber, Retired Research Associate	Oregon State University	In Person
Staff		

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Heidi McGowan, Facilitator	East Consulting & Associates	In Person
Miriam Calderon, Early Learning System Director	Early Learning Division	Not Present
Dawn Taylor, Child Care Director	Early Learning Division, Office of Child Care	In Person
Tamara (Tami) Scott, Field Operations Director	Early Learning Division, Office of Child Care	Not Present
Jay Messenger, Legal and Enforcement Director	Early Learning Division, Office of Child Care	In Person
Angela Rodriguez, Operations and Policy Specialist	Early Learning Division	In Person
Jason Sloan, System Design Specialist	Early Learning Division, Office of Child Care	In Person
Abby Strom, Senior Licensing Specialist	Early Learning Division, Office of Child Care	In Person
Kristyn Keefer, Operations and Policy Analyst	Early Learning Division, Office of Child Care	In Person