Who must be enrolled in the Central Background Registry (CBR)?
All child care staff and any individual who may have unsupervised access to child care children e.g. adults living in the home, volunteers, maintenance staff, the owner, office staff, and regular visitors.

What documentation must I have before someone begins work at the facility?
You may not start an employee in the facility until you have documentation from the Office of Child Care that the individual is enrolled or conditionally enrolled in the CBR. Documentation can be obtained by calling the Office of Child Care at 1-800-556-6616 and confirming that the individual is enrolled in the CBR. You should then link the individual to your facility. Once you have linked the individual to your facility, a confirmation letter will be sent directly to the facility. This letter must be kept in the employee’s file, in the child care facility. A copy of the enrollment letter that is sent to the individual is insufficient documentation for hiring and retention purposes.

What must I do if I receive notification that an individual has been suspended or removed from the CBR?
An individual who has been suspended or removed from the CBR cannot be on the premises. If the individual is on site when you receive the notification, the individual must leave the premises and not return until you have received notification from the Office of Child Care that the individual is cleared to be on the premises.

What must I do if I receive notification that an individual has been expired from the CBR?
An individual who has been expired from the CBR must re-enroll immediately. If you have questions if the person can continue to work contact your licensing specialist.

What should I communicate to my staff about the CBR?
You should communicate the importance of sending in a CBR renewal application so OCC receives it at least 14 days prior to expiration and the importance of notifying the Office of Child Care of any address or name changes in a timely manner.

The person I want to hire is not yet in the CBR, is there an alternative to mailing the application?
The individual can apply online at www.childcareinoregon.org.

When I call the Office of Child Care to confirm that an individual is enrolled in the CBR, what information do I need to have ready to give them?
In order to accurately verify the identity of an individual, the Office of Child Care will need the person’s first and last name, and one of the following: their date of birth, current address, or last four digits of their social security number.

What does the background check process consist of?
The processing includes background check through the Oregon State Police, the Department of Human Services Child Protective Services and the Federal Bureau of Investigation, fingerprint based.

What is “conditional enrollment” in the CBR?
An individual may be conditionally enrolled in the CBR pending the results of an FBI criminal records check if the individual has been initially approved by the Office of Child Care and the individual’s fingerprints have been submitted to the FBI.

If I hire a 17-year-old as an assistant or aide in my facility, or have a 17-year-old son or daughter living in my child care home, what is required when they turn 18?
Four to six weeks before the individual’s 18th birthday, they must complete and submit an application to be enrolled in the CBR. If an individual turns 18 years old and is not enrolled in the CBR, they cannot continue to work or be associated with your child care facility or live in the registered or certified family child care home.