Systems of Care Across Sectors

A Collaborative Development Model For Implementation and System Change

Presented by:
Systems of Care Institute
Center for Improvement of Child & Family Services School of Social Work

Portland State UNIVERSITY

www.pdx.edu/ccf

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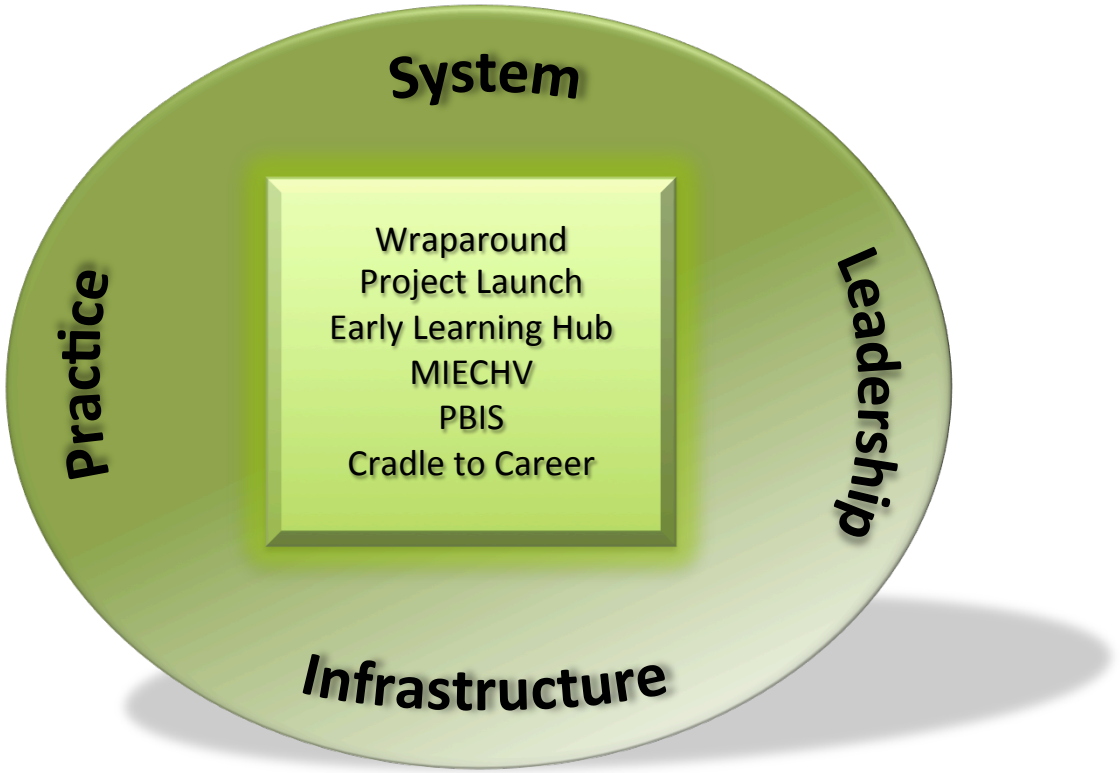
Family
PSU Systems of Care Institute (SCOI)
Juvenile Justice
Early Childhood
Education
OEI
AMH
Project Launch
MIECHV Home Visiting
Cradle To Career
Family Involvement Matters
SOC
CAF
Early Learning
Integrated Case Management
Nak Nu Wit
Wraparound
Positive Youth Transitions
DD
PBIS
Self Sufficiency
CCO
Primary Care

PSU Systems of Care Institute

Collaborative Development Model for Implementation and System Change



Systems often work in isolation…

…on the same challenge

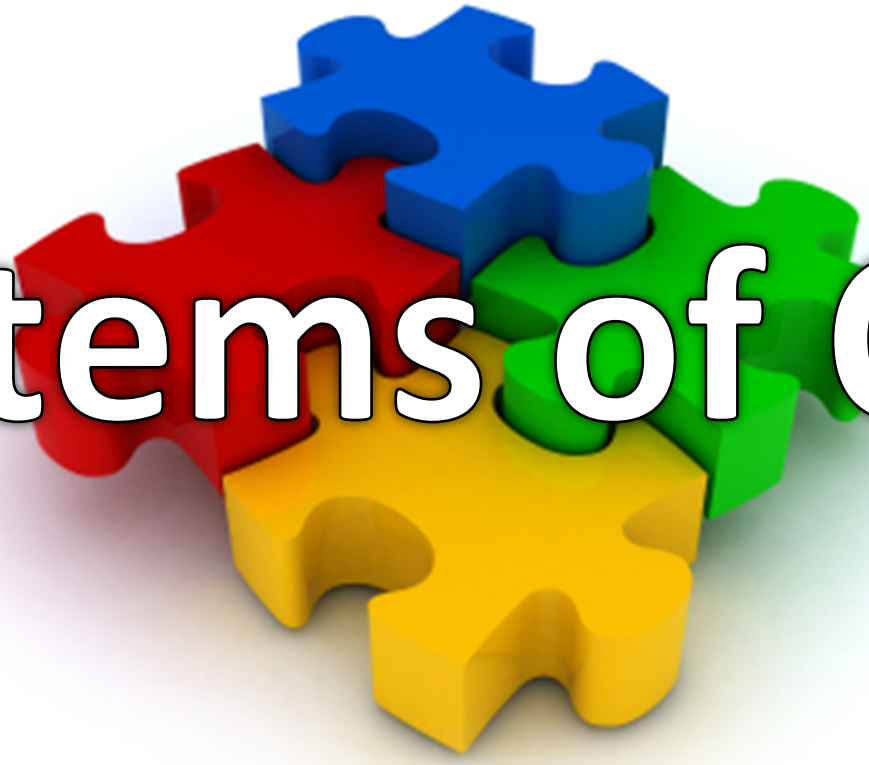
Characteristics of Isolated Impact & Categorical Care:

- **Systems** work in silos
- **Organizations** compete
- **Funders** select individual grantees
- **Evaluators** attempt to isolate the impact of a particular organization or effectiveness of a particular system

These traditional approaches do not solve complex challenges

Adapted from: FSG Webinar 2013

Systems of Care



What is Systems of Care?

A spectrum of effective, community-based services and supports for children and youth with or at risk for mental health **or** other challenges and their families…

Organized into:

- *a coordinated network*
- *that builds meaningful partnerships with families and youth*
- *and addresses their cultural and linguistic needs*

…in order to help them to function better at home, in school and in the community.

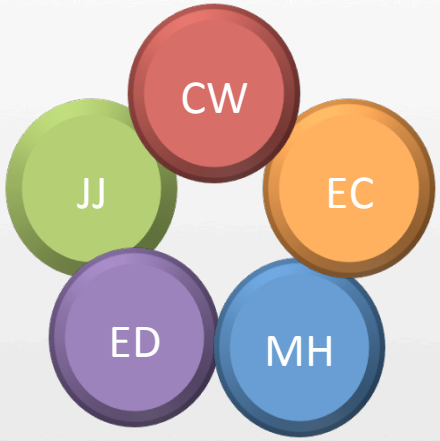
SOC Core Values

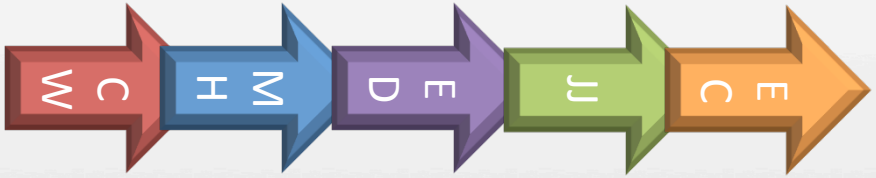
1. Family driven and youth guided, with the strengths and needs of the child and family determining the types and mix of services and supports provided.

2. Community based, with the locus of services as well as system management resting within a supportive, adaptive infrastructure of structures, processes, and relationships at the community level.

3. Culturally and linguistically competent, with agencies, programs, and services that reflect the cultural, racial, ethnic, and linguistic differences of the populations they serve to facilitate access to and utilization of appropriate services and supports and to eliminate disparities in care.

An advanced collaboration approach for complex challenges



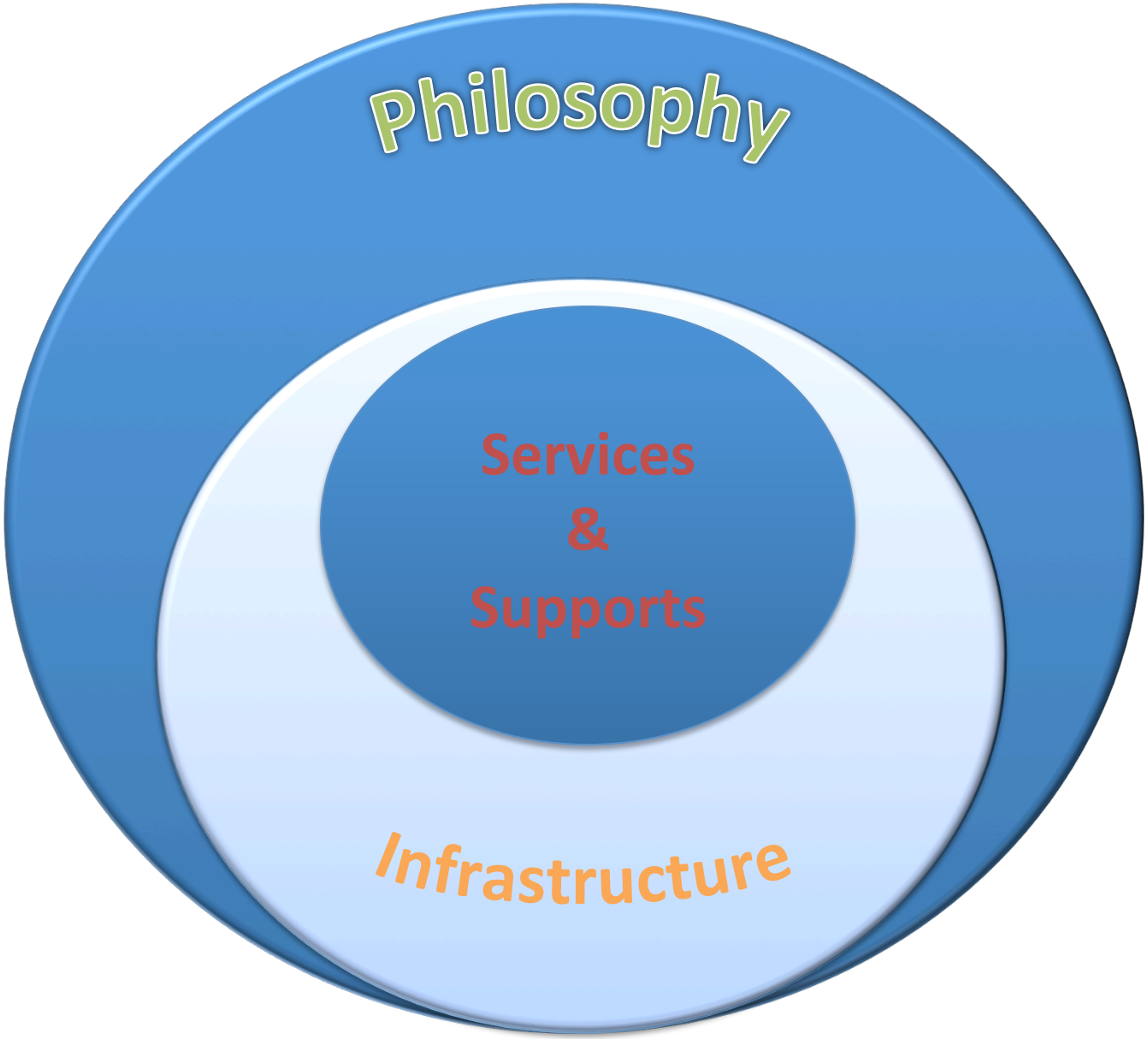


Systems of Care

A collaborative system level framework for ***all services*** that coordinates multiple initiatives with one philosophy and builds a single infrastructure.

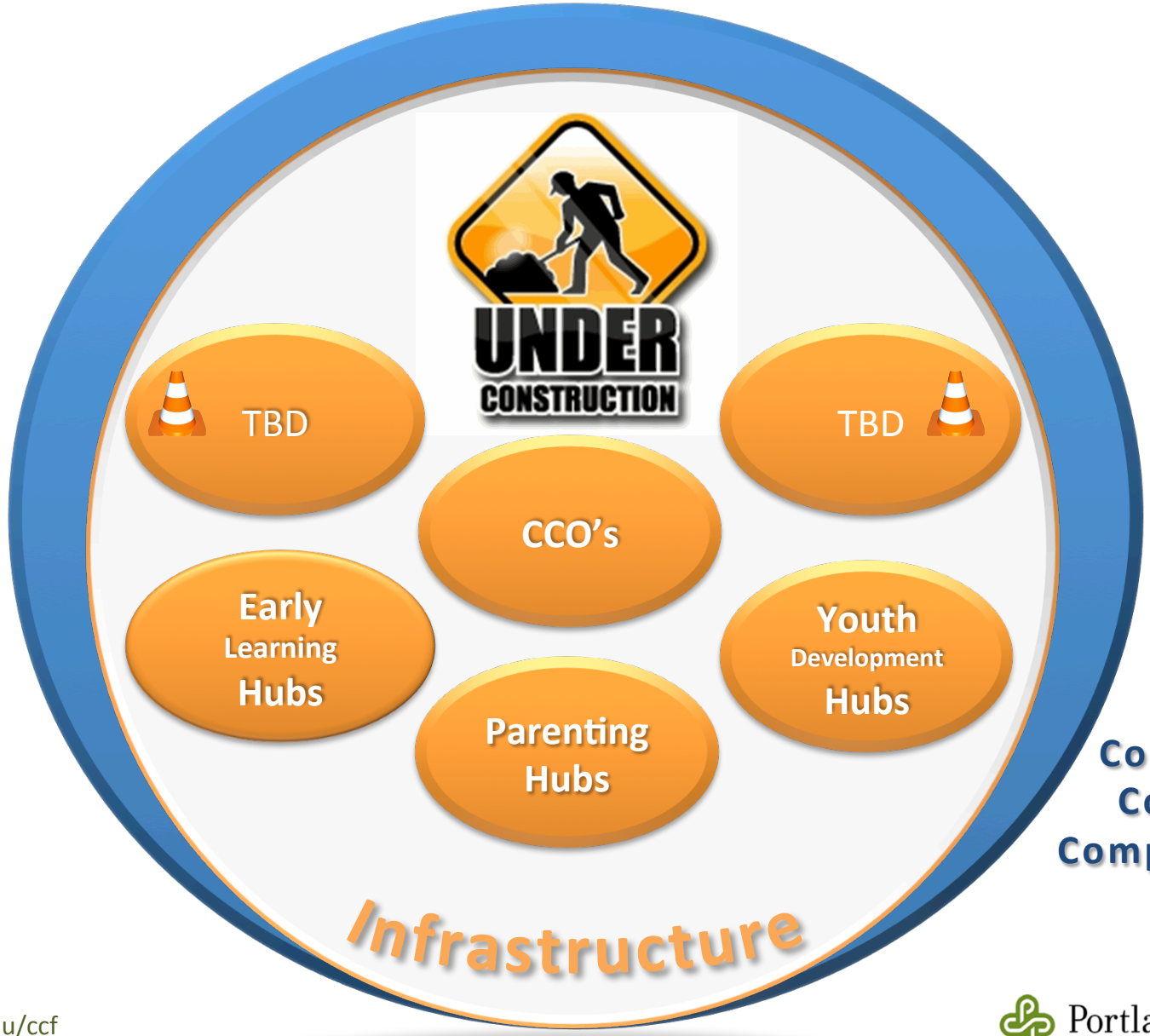
Collective Impact

An approach to cross-sector collaborative action toward a common agenda in order to advance an initiative and overcome a complex challenge.


Philosophy
Services
&
Supports
Infrastructure

Systems of Care

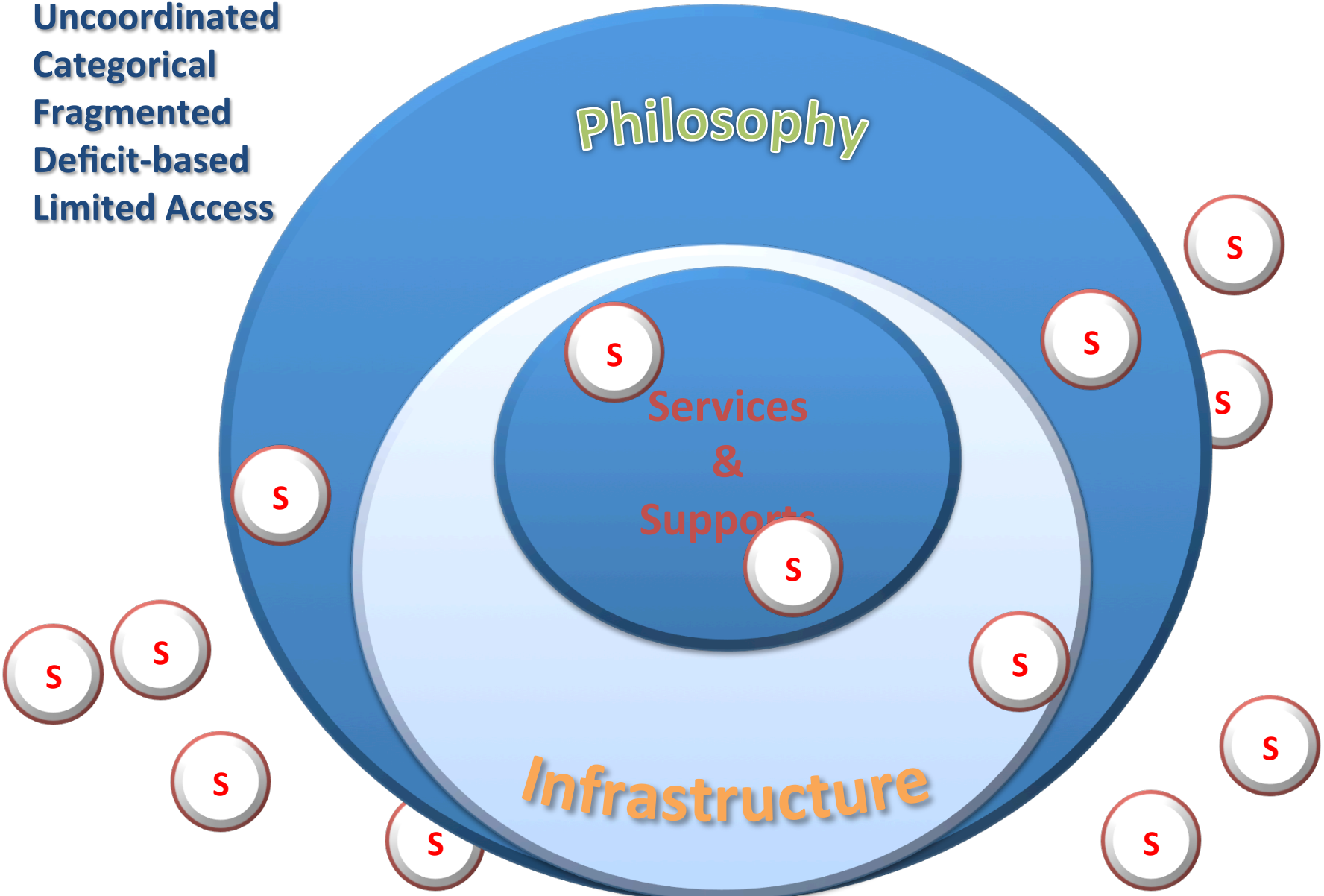
Infrastructure: Necessary organizational structures that support cross-sector planning activities, system function, operations and delivery of services.



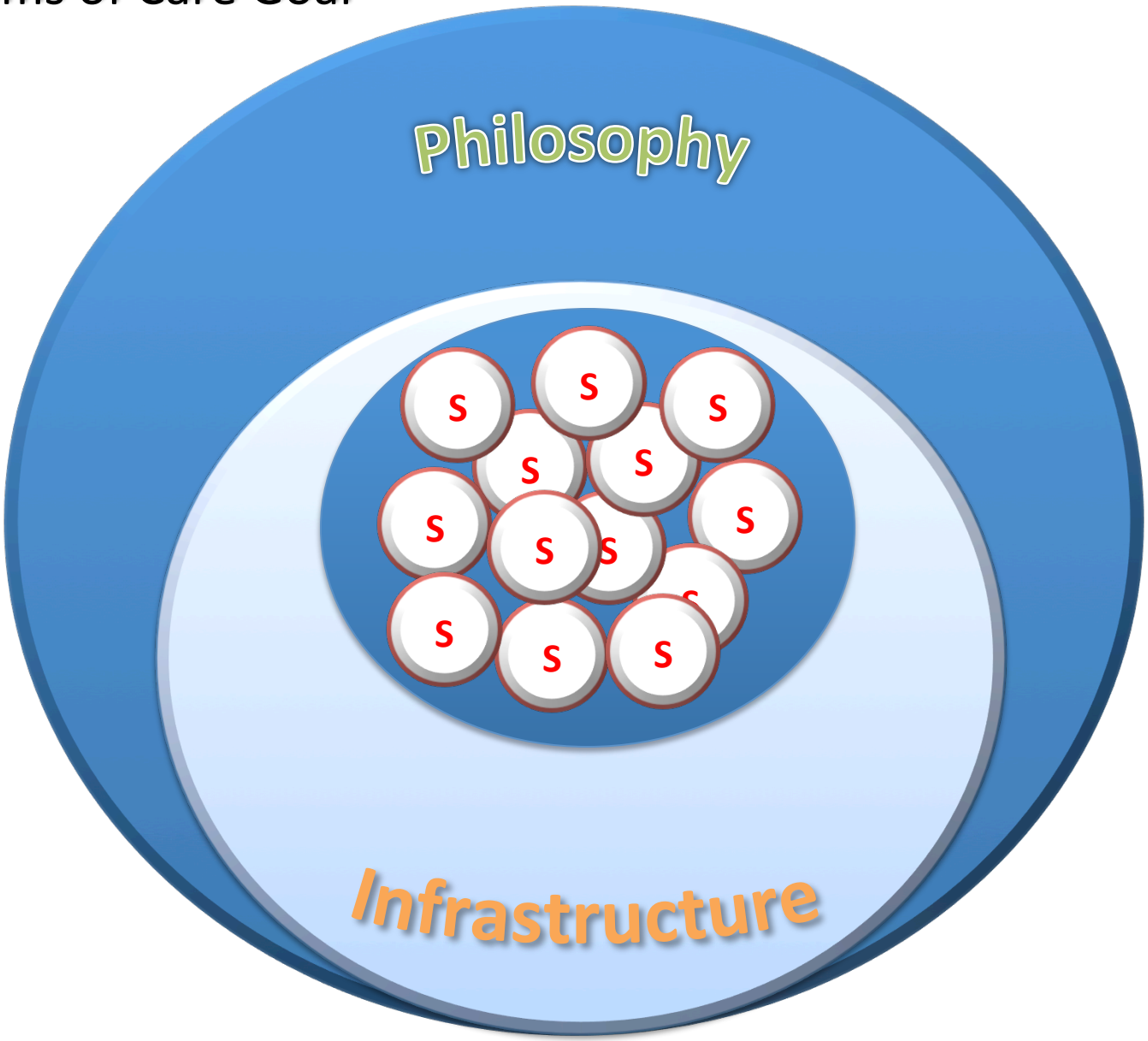
Seamless
Accessible
Integrated

Collaborative
Coordinated
Comprehensive

Uncoordinated
Categorical
Fragmented
Deficit-based
Limited Access



The Systems of Care Goal



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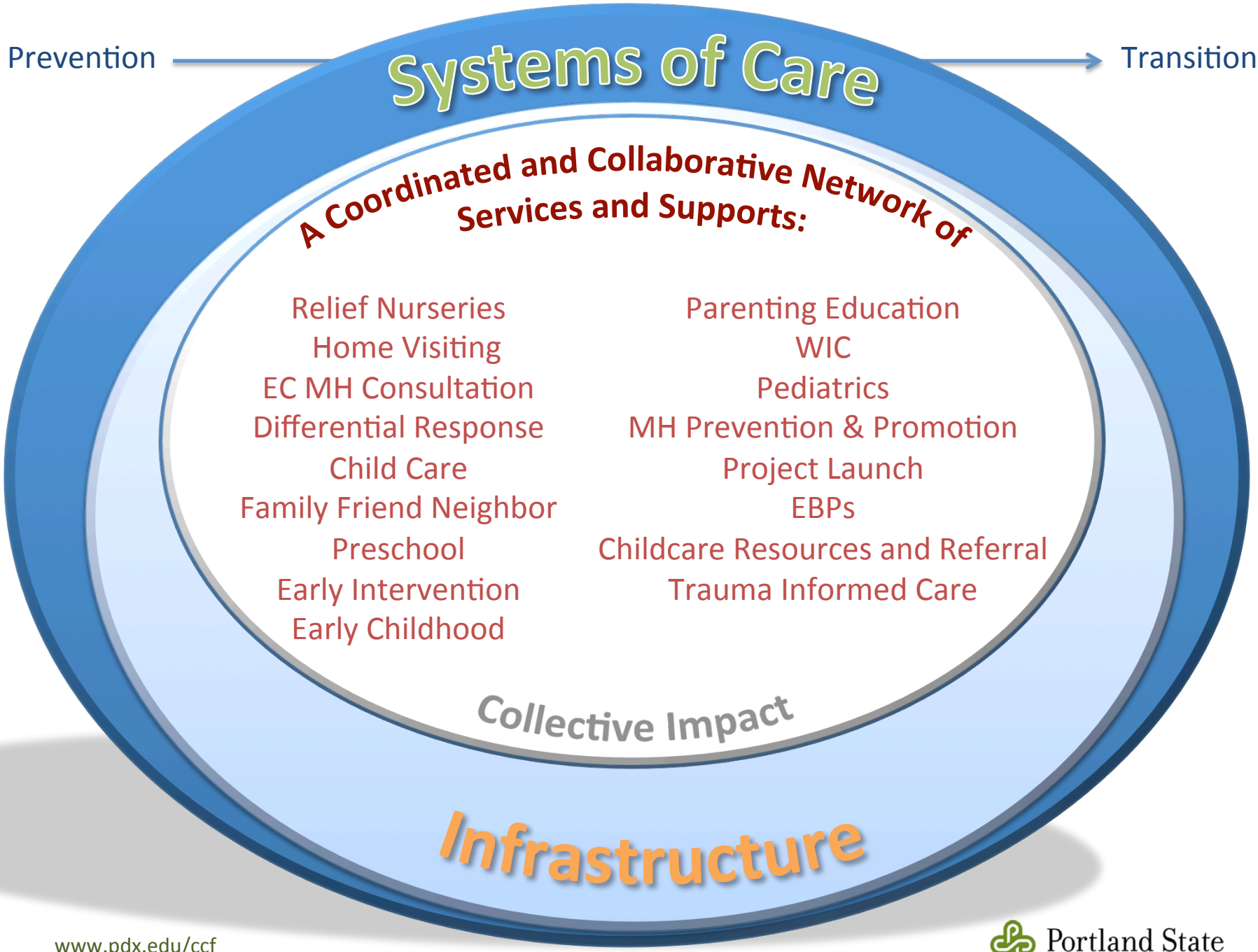
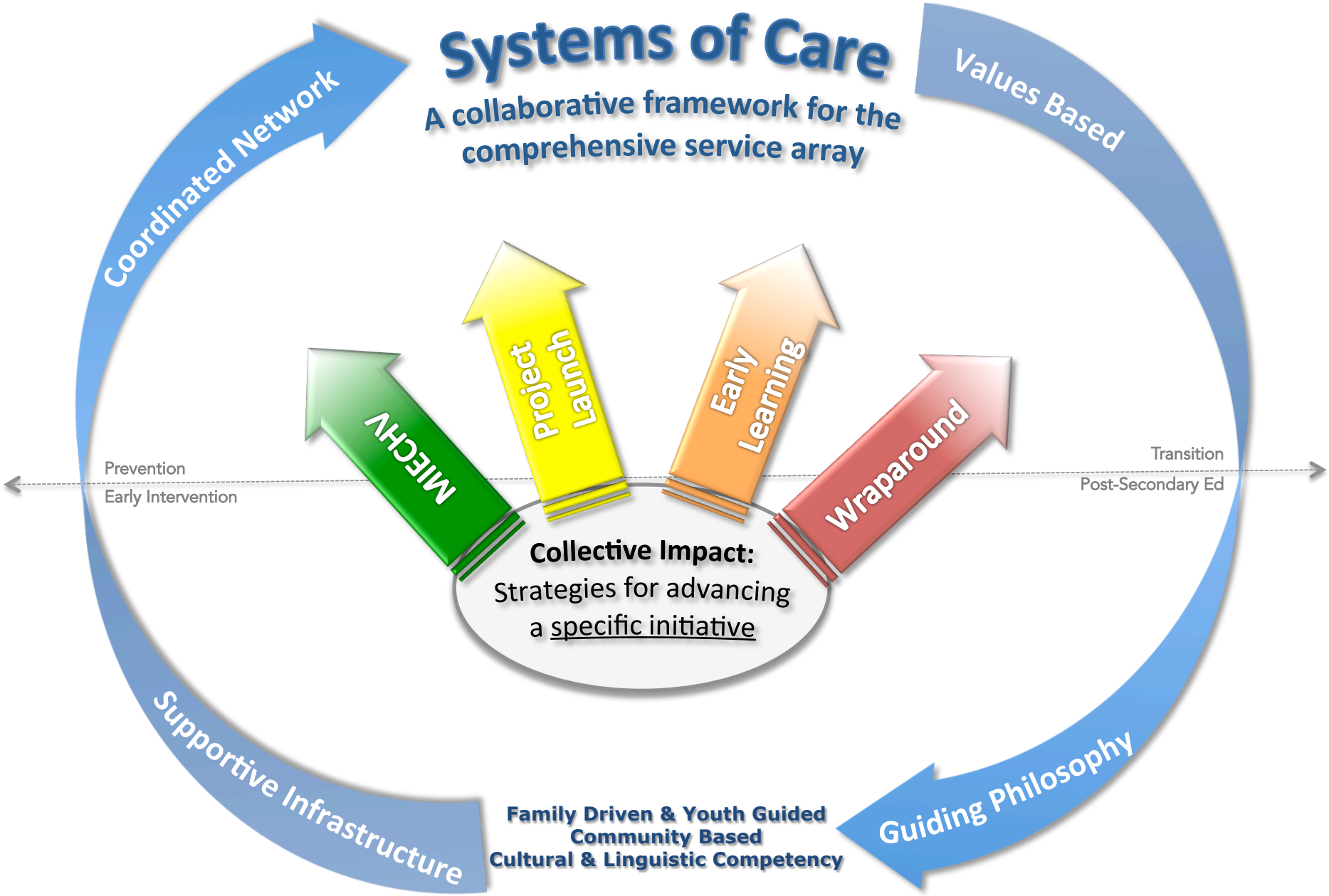
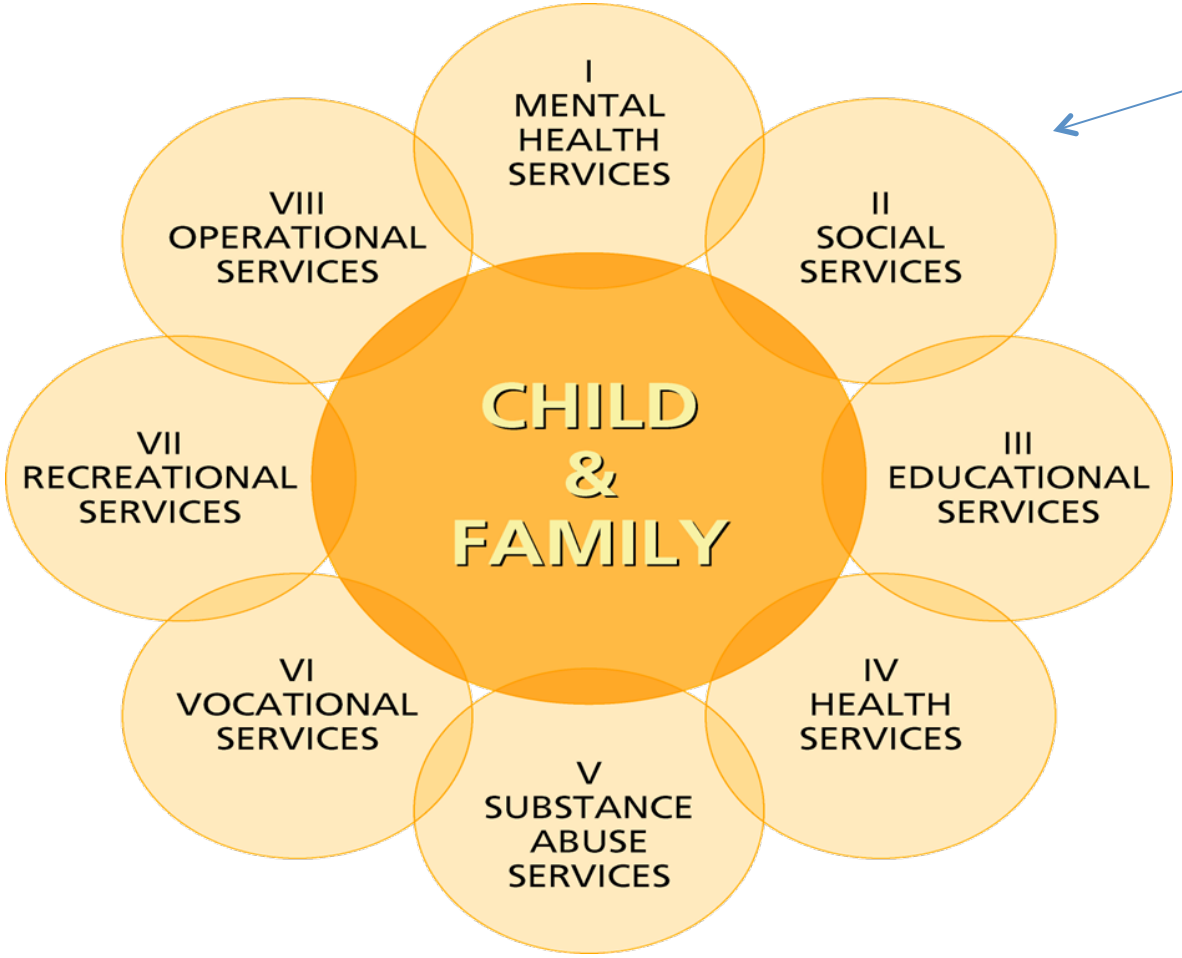

Prevention
Transition
Systems of Care
A Coordinated and Collaborative Network of Services and Supports:
Relief Nurseries
Home Visiting
EC MH Consultation
Differential Response
Child Care
Family Friend Neighbor
Preschool
Early Intervention
Early Childhood
Parenting Education
WIC
Pediatrics
MH Prevention & Promotion
Project Launch
EBPs
Childcare Resources and Referral
Trauma Informed Care
Collective Impact
Infrastructure

Systems of Care

A collaborative framework for the comprehensive service array

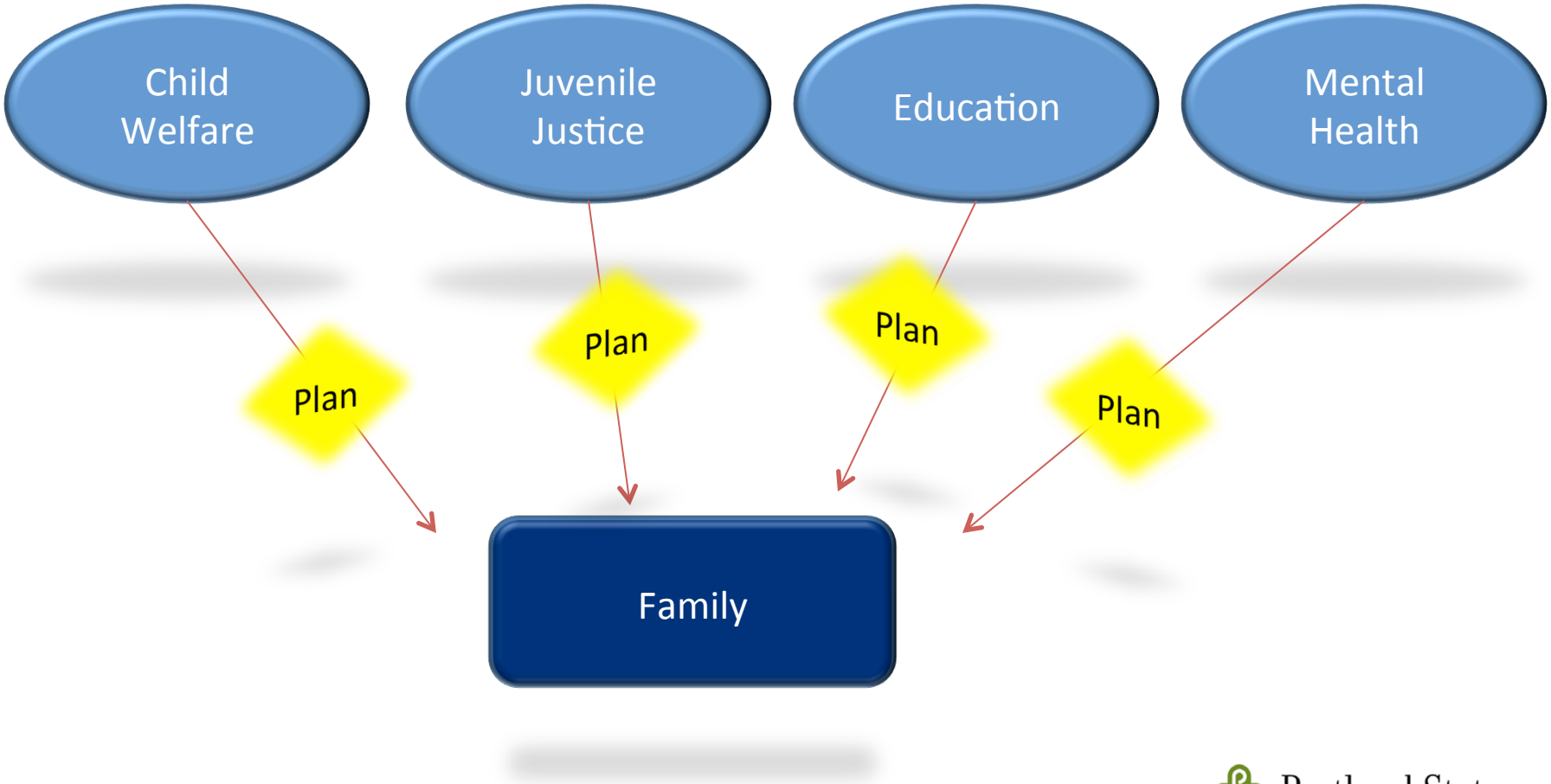


Systems of Care Framework



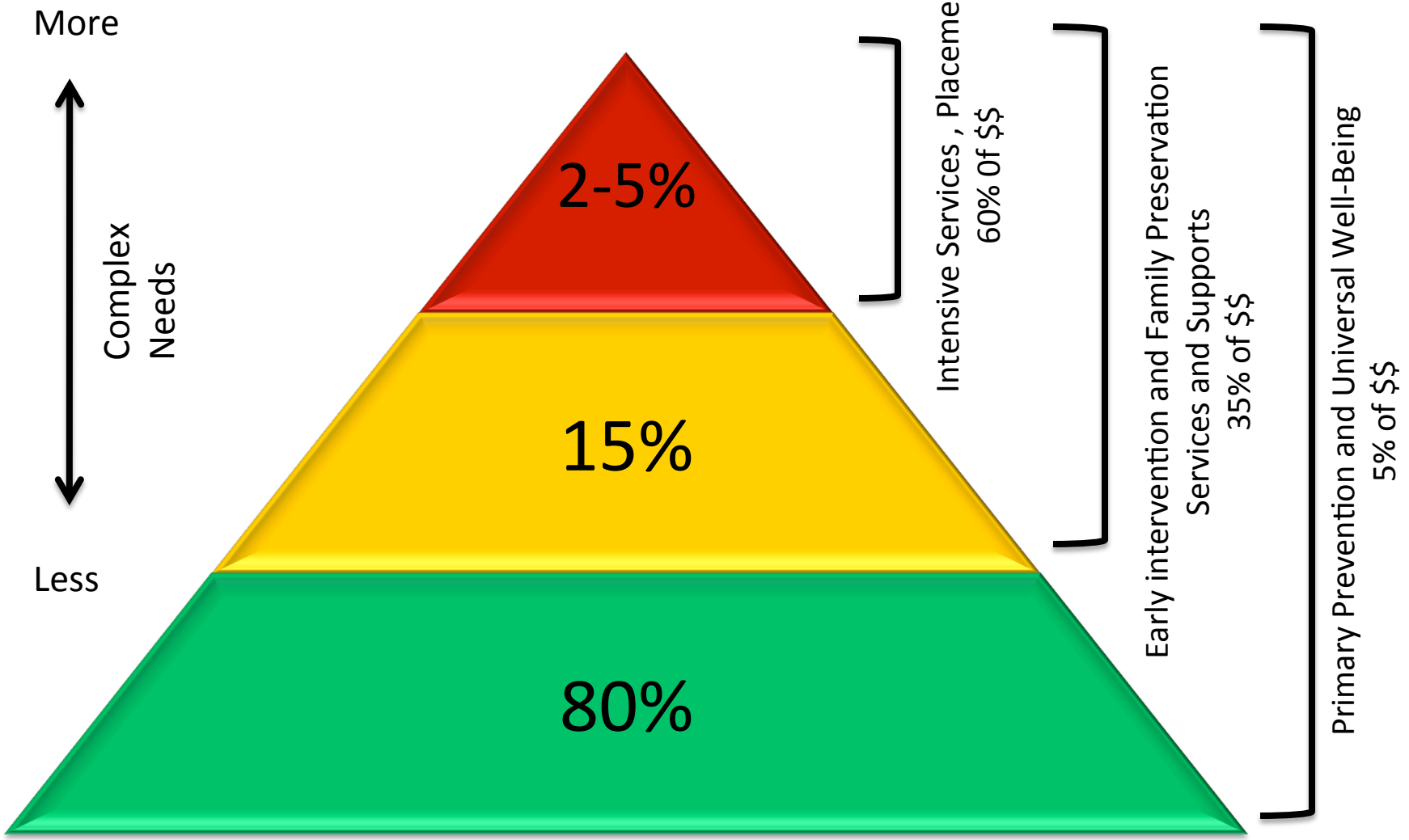
Stroul, B., & Friedman, R. (1986). *A system of care for children and youth with severe emotional disturbances* (Rev. ed.) Washington, DC: Georgetown University Child Development Center, National Technical Assistance Center for Children's Mental Health. Reprinted by permission.

Traditional/Categorical Care

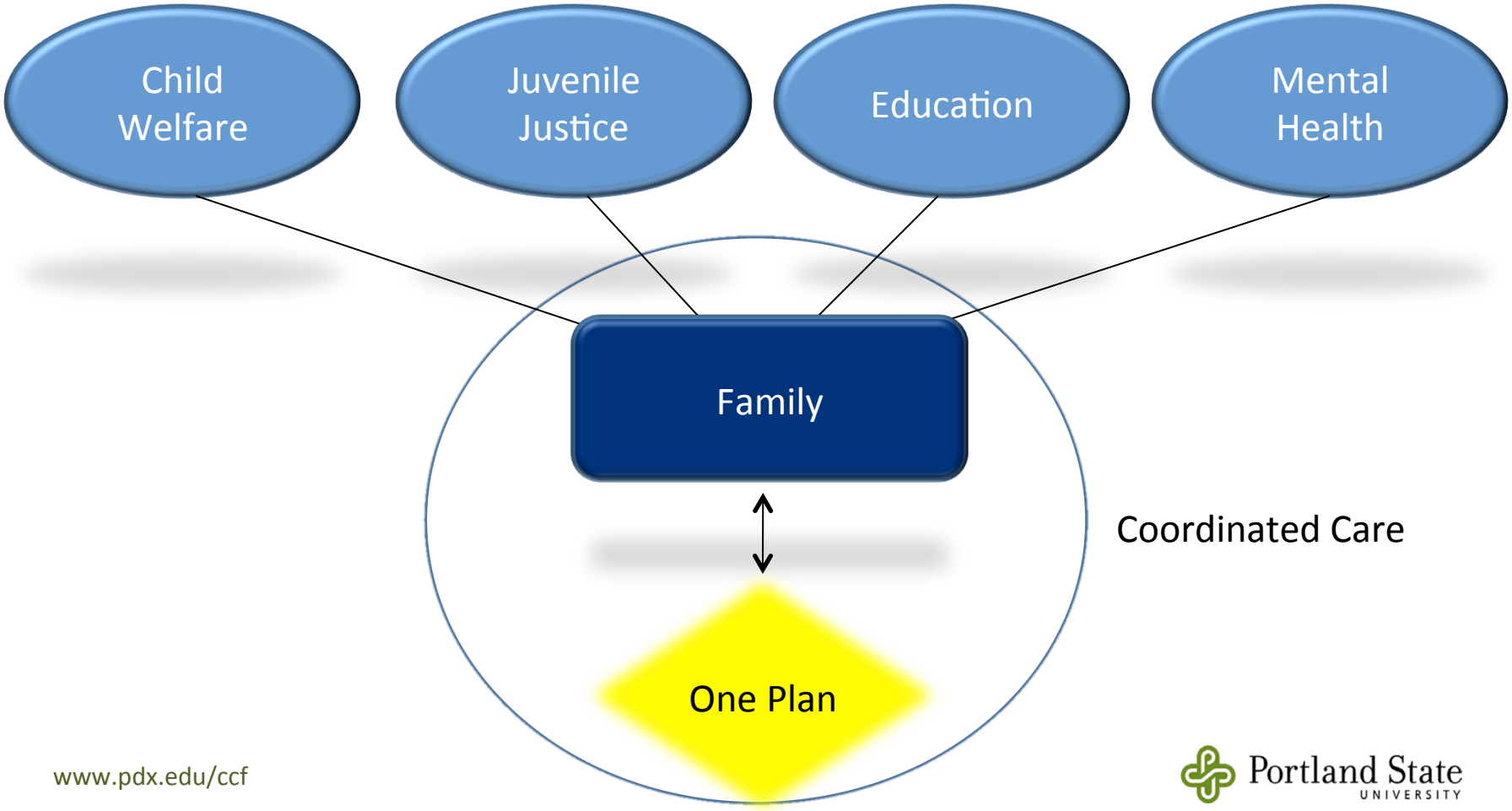


Prevalence and Utilization

Building Systems of Care: A Primer (Sheila Pires)



Coordinated/Collaborative Care



How to "do" Systems of Care

- Engage Systems, Provider, Families and Youth
- Form Governance Structure
- Develop Administrative and Staff Team
- Learn Systems of Care Values and Principles and Adherence Agreement
- Conduct a Strengths and Needs Assessment of Local System of Care
- Develop a Shared Vision and Mission
- Create a Logic Model
- Select Systems of Care Strategies and Develop a Strategic Plan
- Create an Evaluation Structure
- Create a Sustainability Plan
- Develop a social Marketing Plan
- Implement a Plan for Continuous Quality Improvement
- Create a Training and Technical Assistance Plan

Successes from the Field…