Systems of Care Across Sectors

A Collaborative Development Model
For Implementation and System Change

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PSU Systems of Care Institute
Collaborative Development Model
for Implementation and System Change

System
- Wraparound
- Project Launch
- Early Learning Hub
- MIECHV
- PBIS
- Cradle to Career

Practice

Leadership

Infrastructure
Systems often work in isolation...

...on the same challenge
Characteristics of Isolated Impact & Categorical Care:

- **Systems** work in silos
- **Organizations** compete
- **Funders** select individual grantees
- **Evaluators** attempt to isolate the impact of a particular organization or effectiveness of a particular system

These traditional approaches do not solve complex challenges

Adapted from: FSG Webinar 2013
Systems of Care
What is Systems of Care?

A spectrum of effective, community-based services and supports for children and youth with or at risk for mental health or other challenges and their families...

Organized into:

- a coordinated network
- that builds meaningful partnerships with families and youth
- and addresses their cultural and linguistic needs

...in order to help them to function better at home, in school and in the community.
SOC Core Values

1. **Family driven and youth guided**, with the strengths and needs of the child and family determining the types and mix of services and supports provided.

2. **Community based**, with the locus of services as well as system management resting within a supportive, adaptive infrastructure of structures, processes, and relationships at the community level.

3. **Culturally and linguistically competent**, with agencies, programs, and services that reflect the cultural, racial, ethnic, and linguistic differences of the populations they serve to facilitate access to and utilization of appropriate services and supports and to eliminate disparities in care.
An advanced collaboration approach for complex challenges

**Systems of Care**
A collaborative system level framework for *all services* that coordinates multiple initiatives with one philosophy and builds a single infrastructure.

**Collective Impact**
An approach to cross-sector collaborative action toward a common agenda in order to advance an initiative and overcome a complex challenge.
Systems of Care

Philosophy

Family Driven & Youth Guided
Community Based
Cultural & Linguistic Competency

All Systems of Care Principles
Infrastructure: Necessary organizational structures that support cross-sector planning activities, system function, operations and delivery of services.

- CCO’s
- Youth Development Hubs
- Parenting Hubs
- Early Learning Hubs
- TBD
- TBD

Seamless Accessible Integrated

Collaborative Coordinated Comprehensive
Uncoordinated
Categorical
Fragmented
Deficit-based
Limited Access

Philosophy

Services
&
Supports

Infrastructure

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The Systems of Care Goal
Systems of Care

A Coordinated and Collaborative Network of Services and Supports:

- Relief Nurseries
- Home Visiting
- EC MH Consultation
- Differential Response
- Child Care
- Family Friend Neighbor
  - Preschool
  - Early Intervention
  - Early Childhood
- Parenting Education
- WIC
- Pediatrics
- MH Prevention & Promotion
- Project Launch
- EBPs
- Childcare Resources and Referral
- Trauma Informed Care

Prevention  
Transition

Collective Impact

Infrastructure
 Systems of Care
A collaborative framework for the comprehensive service array

Coordinated Network
Values Based

Supportive Infrastructure
Guiding Philosophy

Prevention
Early Intervention

Transition
Post-Secondary Ed

Collective Impact:
Strategies for advancing a specific initiative

Family Driven & Youth Guided
Community Based
Cultural & Linguistic Competency

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System of Care Framework


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Traditional/Categorical Care

- Child Welfare
- Juvenile Justice
- Education
- Mental Health

Plan

Family
Prevalence and Utilization

2-5% Intensive Services, Placements 60% of $$
15% Early intervention and Family Preservation Services and Supports 35% of $$
80% Primary Prevention and Universal Well-Being 5% of $$

More

Complex Needs

Less

Building Systems of Care: A Primer (Sheila Pires)
How to “do” Systems of Care

• Engage Systems, Provider, Families and Youth
• Form Governance Structure
• Develop Administrative and Staff Team
• Learn Systems of Care Values and Principles and Adherence Agreement
• Conduct a Strengths and Needs Assessment of Local System of Care
• Develop a Shared Vision and Mission
• Create a Logic Model

• Select Systems of Care Strategies and Develop a Strategic Plan
• Create an Evaluation Structure
• Create a Sustainability Plan
• Develop a social Marketing Plan
• Implement a Plan for Continuous Quality Improvement
• Create a Training and Technical Assistance Plan
Successes from the Field...