

# EARLY LEARNING COUNCIL

Update to the Early Learning Council on Evaluation of  
Hubs in the Spring of 2017

November 16, 2016

# Purpose

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## 1. Assure that hubs are:

- ❑ Developing effective collaborative systems in their regions
- ❑ Investing strategically, and in priority populations
- ❑ Showing progress on outcomes related to the Early Learning System's three main goals

2. Identify any necessary corrections or adjustments early in the development of the system

3. Institute a culture of Continuous Quality Improvement across the system

# Guiding Principles

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Intended to guide development of evaluation tools and processes that support mutual learning, continuous improvement and capacity-building across the hub system.

- Evaluation Process Builds Capacity of Hubs and System
- Mutual Learning and Dialogue
- Focus on equity is apparent
- Strengthens partnership between regional and state systems
- Accountability is Transparent
- Data collected focused on continuous quality improvement
- Findings are based on evidence
- Opportunities for self-reflection and partnership building

# Background

- Multi-year system evaluation will begin in early 2017. This is different than the hub monitoring process outlined in this presentation.
- Evaluation of the hubs was requested during the 2015 legislative session. This is the focus of this presentation.

# Three Components

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## Preparatory Visits

- Celebrating Successes
- Preparing for Monitoring Visit

## Partner Surveys

- Gaining more knowledge about hub success from regional partners

## Monitoring Visits

- Multiple pieces of evidence paint full picture of hub
- Self-reflection
- Tout successes
- Identify next steps for continued improvement

# Hub Engagement and Preparations

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Visits:  
July-Sept

- Hubs help revise Indicators for Hub Success at site visits and August Learning Collaborative.
- Hubs discuss Spring Monitoring Visits with ELD staff.

Surveys: Nov -  
Feb

- Regional meetings/input sessions about survey and process.
- Hub staff and partners surveyed about hub relationships and activities.

Visits:  
Feb - May

- Hubs complete narrative questions and submit necessary documentation.
- Monitoring site visits with each hub.
- Hubs and ELD develop quality improvement next steps.

# Evidence

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Hub Indicators for Success and Guiding Principles are the guiding documents for the evidence:

- Documentation (Strategic and Work Plans, MOUs, etc)
- Partner feedback (via Partner Survey)
- Hub Narrative Questions
- Facilitator and Hub Team Observations
- Hub Self-Scoring of Monitoring Rubric
- ELD scoring of Monitoring Rubric

# Partner Survey

(January 2017)

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- Tailored for different stakeholders in community.
- Hub will work with ELD hub team to identify stakeholders to be interviewed.

## Sample (very draft) questions:

- *The Hub's decision-making process, and my role in it, are clear to me.*
- *I invest in the success of my hub (please describe).*
- *My hub utilizes the data available to them to develop strategies and guide their decisions.*
- *I have influence over the direction of the Hub.*



# Monitoring Process

## **Prior to visit:**

1. Mutually Determine Phase of Hub Development
2. Review Monitoring Goals, Process, and Use of Findings
3. Reviewers and Hub Leaders Complete Narrative Questions and Self-Assessment

# Sample Draft Narrative Questions

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- *Since becoming a hub how have you become clearer on who the specific focus populations are?*
- *How does your decision making process work for determining strategies, activities and funding allocations? How are your partners and governance body involved?*

These will be submitted prior to the site visit.

# Self-Assessment

<b>2.</b> Hub governance bodies are contributing members whose input and feedback is included in the decisions, actions and strategic investments of the hub.	<b>0 1 2 3</b>	<b>0 1 2 3</b>
Hub Evidence and Comments:		
ELD Evidence and Comments:		

The hubs and ELD will both fill out an assessment, and then compare responses.

# Monitoring Process Continued...

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## **During Monitoring Visit:**

4. Share and discuss the findings based on evidence.
5. Discuss and Document Next Steps for Continuous Quality Improvement.

## **After Monitoring Visit:**

6. Findings shared with ELC, including recommendations for quality improvement or any possible corrective action.

# Summary of Assessments

<b>Overall Summary</b>	<b>Hub Leaders Total Rating</b>	<b>Reviewers Total Rating</b>
<b>Process Indicators</b>	<b>/9</b>	<b>/9</b>
<b>Productivity Indicators</b>	<b>/18</b>	<b>/18</b>
<b>Essential Functioning Indicators</b>	<b>/3</b>	<b>/3</b>
<b>Total Indicators Score</b>	<b>/30</b>	<b>/30</b>
Hub Evidence and Comments:		
ELD Evidence and Comments:		

# Discuss Next Steps for Quality Improvement

Hubs' next steps for growth will naturally emerge from the process:

- Monitoring is designed to lead to change, producing relevant, action-oriented findings.
- Evaluation should strengthen the partnership between the ELD and hub system, guided by multiple opportunities for mutual learning and dialogue.
- Evaluation is both science and art.

# ELD: Continuous Quality Improvement

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- Looking for patterns and ways to support the system.
- Identify steps ELD can take to improve its support of hub success.
- Continue to improve targeted technical assistance.



Thank you for the opportunity to share this developing process with the ELC!

